

IOWA WELLNESS PLAN - 2nd QUARTER 2015**Iowa Wellness Plan Members****EXCEPTION TO POLICY REQUESTS**

MONTH	CATEGORY	OUTCOME	COUNT
April	Non-Covered Service	Approved	7
		Denied	2
		Withdrawn	6
	Pharmacy	Approved	2
		Denied	15
May	Non-Covered Service	Approved	7
		Denied	3
		Withdrawn	1
		Pending	1
	Pharmacy	Approved	1
		Denied	7
June	Non-Covered Service	Approved	3
		Denied	4
		Withdrawn	1
		Pending	9
	Pharmacy	Approved	1
		Denied	7
		Pending	1
TOTAL EXCEPTIONS			78

MEMBER APPEALS

MONTH	CATEGORY	OUTCOME	COUNT
April	Non-covered service	Pending	1
		Dismissed	1
	Pharmacy	Pending	2
		Dismissed	1
May	Pharmacy	Pending	5
	Claim	Pending	1
	Lock-in	Pending	3
		Dismissed	1
	Non-covered service	Pending	1
June	Pharmacy	Pending	5
	Claim	Dismissed	1
TOTAL APPEALS			22